



Pension Transitional
Arrangement Directorate

PUBLIC WARNING

BEWARE OF PENSION SCAMMERS REQUESTING FOR MONEY TO PROCESS PENSION COMPLAINTS AND ENTITELMENTS

- The General Public is once again warned not to be misled by the fraudulent activities of pension scammers who call pensioners to request for processing fees, and/or cash to fast track their complaints for payment of outstanding entitlements.
- Take note that the Pension Transitional Arrangement Directorate will **NEVER** request for processing fees to process any complaint.
- Furthermore PTAD will not accept money to fast-track any pending complaint.

Retirees/ Next of Kin are therefore advised **not to pay any money whatsoever** to any person claiming to be a pensions officer.

With a view to aid the ongoing investigation, retirees under the public sector defined benefit scheme are also kindly requested to report any attempt to defraud them by these unscrupulous elements.

Kindly avail details including the name of the person who called, his/ her telephone number, the amount requested for, and the bank details where the payment was asked to be made, to:

Address: Pension Transitional Arrangement Directorate
22 Katsina Ala Crescent, Off Yedseram Street
Maitama, Abuja
Phone no.: 09-4621700
Emails: complaints@ptad.gov.ng
actu@ptad.gov.ng

For further clarification, please contact the Pension Transitional Arrangement Directorate.

Sharon Ikeazor
Executive Secretary